**Notes from Patient Group Meeting on 6th December 2016**

**Present – Pat Oldfield Graham Oldfield, June Wheatcroft, Walter Satterthwaite, Joy Riley, Dr Southcott**

1. **Apologies**

Dorothy Wright, Sue Barrett

1. **Minutes of last meeting**

Agreed as correct

1. **Matters Arising**

Fundraising – the raffle tickets and the books are still going well – the books are still selling for £1. Walter has looked into the community defibrillators and was looking into funding and grants available to support this. Everyone thought it was a good idea so he will pursue this.

1. **Chair Role**

June has decided she no longer wants to carry on with this position as she has been doing it since we first started the PPG, Helen thanked June for what she has done over the years and asked if anyone else would be interested in doing this. Will be discussed at the next meeting.

1. **Any other business**

Pat and Graham reported back from the Patient Network meeting they went to, and brought some information about the changes in the children’s services.

The dates for the next Network meetings if anyone else interested in going are:

12th January 9th March, 11th May, 13th July, 7th September, and 9th November

**Online Services**

We need to promote the online services to patients we are just at 10% which is the number we should be at but need to try and get more people signed up. To discuss in GP meeting so that when patients complain about not being able to get an appointment it should be suggested they sign up to the online system.

**Chair in reception**

Walter suggested that there is a notice above the higher chair we have in reception so it is used for patients with mobility problems.

**Survey**

The survey has been put out in both reception areas and staff have been told they need to try and get patients to fill them in. The results will be discussed at the next PPG meeting.

**Date and time of next meeting**

The next meeting will be held on Monday 6th February 6.30pm at South Normanton

Wishing everyone and Merry Christmas and a Happy New Year